

# Schedule of Commissions, Override Credits and Recognition Credits Individual Products

All Advisors' Agreements – Canada (Formerly known as Schedule of Commissions and Sales Credits) Effective January 21, 2012 (Unrestricted)

#### To the Advisor:

Manulife Financial Advisor compensation is designed to pay more, earlier, so as to recognize quickly and tangibly your efforts as an independent business person. Of course, our ability to advance these funds up front relies on your ability to select only the highest quality clients who, in turn, can be relied on to retain the insurance and annuity business they purchase from you.

For Individual Life, Living Benefits and Combination Insurance products, unless otherwise stated, the information in this schedule applies to policies, coverages and combination insurance solutions dated on or after the effective date of this schedule.

This note is to remind you that, should the business you write fail to remain in effect for the applicable chargeback period, chargebacks will be debited against your commission account and will be repayable by you, as they occur, whether during or after the lifetime of your Manulife Financial Advisor's Agreement.

Careful client selection is essential to the success of every Life Underwriter and a by-product of this selection is high persistency of business, which, in itself, will greatly reduce the likelihood of early lapsation.

#### **Manulife Financial**

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# Individual Life Products – Whole Life

#### **Performax Gold**

Commission				Commission Rate						
Commission Type		Type of Coverage		Year 2	Years 3-10	Years 11-15	Years 16-20	Years 21+		
Policy Cost	Costs to atta	ained age 100	50%	5%		2%				
	Costs for 15	years	45%	F0/	2% 5% 2% 0%			<i>I</i> -		
	Policy fee		50%	- 5%			n/	a		
	Early Cash V	alue Enhancer Rider <b>(ECVE)</b>		1				n/a		
	Term	10-Year Renewable	35%	2%			0%	ó		
	Insurance Rider (TIR)	20-Year Renewable	40%	2%		0%				
	All other rider coverages	Accidental Death Benefit Rider (ADB) Business Value Protector Rider (BVP) Child Protection Rider (CPR) Guaranteed Insurability Option Rider (GIO) Total Disability Waiver Rider (TDW)	35%	3%	3%		0%			
	Changing TI 20-Year Ren	R Cost Type from 10-Year Renewable to ewable	25%	2%		0%				
Additional Payment	Accumulatio Deposit Opti	n Account ion Insurance		5%						
Asset Based	Month-end	Accumulation Account Balance				r month r annum				

#### Important notes about the above chart:

- 1. The first year Accumulation Account, asset based and the policy fee commissions only apply in the first policy year. First year insurance, rider and Deposit Option Insurance coverage commissions apply in the first coverage year of any coverage.
- 2. First policy year Accumulation Account commissions are net of all first policy year transfers to pay policy costs and withdrawals.
- 3. Additional Payment commission only applies to new payments (including transfers from the Side Account) made directly to the Accumulation Account or a Deposit Option Insurance coverage. It does not apply to transfers from within the policy.
  - Annualized first policy year Additional Payment commission for the Accumulation Account will be determined and paid when the first payment to that account is received. However, if no payments are received during the first policy year, then no first year Additional Payment commission will be paid for the Accumulation Account.
  - Annualized first coverage year Additional Payment commission for a Deposit Option Insurance coverage will be determined and paid when the first
    payment for that coverage is received; however, if no payments are received during the first coverage year, then no first year commission will be paid for
    that coverage.
  - First year and renewal Additional Payment commissions are earned as of the effective date of each Additional Payment.
- 4. First year and renewal policy cost commissions are earned monthly, regardless of the payment frequency.
- 5. Renewal policy cost commissions are paid monthly, regardless of the payment frequency.
- 6. Asset based commissions are paid monthly, as earned.
- 7. Override Credits and Recognition Credits are equal to the sum of the following components:
  - 100% of annualized first coverage year Policy Cost commission for insurance and rider coverages, except for TIR coverages resulting from a change in TIR Cost Type,
  - 100% of annualized first policy year Policy Cost commission for the policy fee,
  - 100% of annualized first policy year Additional Payment commission for the Accumulation Account,
  - 100% of annualized first coverage year Additional Payment commission for Deposit Option Insurance coverages, and
  - 100% of first policy year asset based commission for the Accumulation Account.

The asset based component of Override Credits and Recognition Credits will be credited monthly, as earned.

- 8. Changing TIR Cost Type:
  - Any commission payable on a new TIR coverage, that results from a change in TIR Cost Type, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Changing TIR Cost Type apply to changes effective on or after the effective date of this schedule.
- 9. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

# Individual Life Products – Interest Sensitive

#### **InnoVision**

					Commission Rate					
Commission Type	Commission Basis		First Year	Years 2 - 10	Years 11 - 20	Years 21+				
Deposit	Level COI insurance coverages & Wealth Enhancer Plus Rider coverages (with a coverage date	Deposits up to the minimum monthly deposit	60%²	3%	0	0/				
	equal to the policy date) <sup>3</sup>	Deposits in excess of the minimum monthly deposit <sup>1</sup>	5%	3%	0	%				
	Yearly Increasing COI insurance coverages (with a coverage date equal to the policy date) <sup>5</sup> Deposits up to the minimum monthly deposit <sup>1</sup> 85% <sup>4</sup>	85%4	3%	0	0/					
	equal to the policy date)	Deposits in excess of the minimum monthly deposit <sup>1</sup>	5%	3%	0	%				
Draw (monthly deductions)	Yearly Increasing COI insurance cove on or after May 14,2011) switch to		30%		0%					
	Term Insurance Rider (TIR)	10-Year Renewable	35%	2%	0	%				
		20-Year Renewable	40%	2%		0%				
	All other rider coverages	Accidental Death Benefit Rider (ADB) Business Value Protector Rider (BVP) Child Protection Rider (CPR) Guaranteed Insurability Option Rider (GIO) Protection Indexor Rider (PIR) Waiver of Monthly Deductions Rider (WOD) Wealth Enhancer Rider (WEI/WED)	35%			0%				
	Changing TIR Cost Type from 10-Year Renewable to 20-Year Renewable		25%	2	%	0%				
	Policy & life fees		55%	3%	0	%				
Asset Based	Month End Account Value			0.0209% (0.2508%	per month per annum					

#### Important notes about the above chart:

- 1. 'Minimum monthly deposit' for this calculation refers to the sum of the minimum monthly deposits for all insurance and Wealth Enhancer Plus Rider coverages on the policy with a Coverage Date equal to the Policy Date. Any other references to minimum monthly deposit refers to the minimum monthly deposit for the particular coverage or fee.
- 2. Calculated as 55% first year draw commission plus 5% first year deposit commission.
- 3. For level COI coverages and Wealth Enhancer Plus Rider coverages added to the policy after issue, the following draw (minimum monthly deposit) commission is applicable:
  - 55% first year draw commission for coverages added after the Policy Date, but before the first policy anniversary; and
  - 66% first year draw commission for coverages added on or after the first policy anniversary.

    Renewal deposit commission is also applicable to any deposits in policy years 2 − 10 as described in the above chart.

# Individual Life Products — Interest Sensitive (continued)

#### Important notes about the above chart: (continued)

- 4. Calculated as 80% first year draw commission plus 5% first year deposit commission
- 5. For Yearly increasing COI insurance coverages added to the policy after issue, the following draw (minimum monthly deposit) commission is applicable:
  - 80% first year draw commission for coverages added after the Policy Date, but before the first policy anniversary; and
  - 90% first year draw commission for coverages added on or after the first policy anniversary. Renewal deposit commission is also applicable to any deposits in policy years 2 − 10 as described in the above chart.
- 6. First year deposit commissions, asset based commissions and the policy and life fee draw commissions only apply in the first policy year. First year insurance and rider coverage draw commissions apply in the first coverage year of any coverage.
- 7. Override Credits and Recognition Credits are equal to the sum of the following components:
  - 100% of annualized first policy year deposit commission;
  - 100% of annualized first coverage year draw commission for insurance and rider coverages, except for:
    - TIR coverages resulting from a change in TIR Type
  - 100% of annualized first policy year draw commission for the policy and life fees; and
  - 100% of first policy year asset based commission.
    - The asset based component of Override Credits and Recognition Credits will be credited monthly, as earned.
- 8. Asset based commissions are paid monthly, as earned.
- 9. Any renewal deposit commission will be paid as of the effective date of any deposits (i.e. as earned).
- 10. Any renewal draw commission will be paid monthly, as earned. There is no renewal draw commission for any insurance coverages or Wealth Enhancer Plus Rider coverages.
- 11. Changing TIR Type:
  - Any commission payable on a new TIR coverage, that results from a change in TIR Type, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Changing TIR Type apply to changes effective on or after the effective date of this schedule.
- 12. Exercising the Portable Insurability feature of a Wealth Enhancer Plus coverage will generate renewal commission only on the new insurance.
- 13. Switching to level COI:
  - The commission rates for switching to level COI only applies to Yearly increasing COI insurance coverages with an effective date on or after May 14, 2011.
  - Any commission payable on a new level COI coverage, that results from a switch to level COI, will be payable to the advisor(s) who submits the signed change request from the policy owner
- 14. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

#### **UltraVision**

		Commission Rate			
Commission Type	Commission Basis	Policy First Year	Policy Years 2-10	Policy Years 11+	
Deposit	Deposits	2%	5%	0%	
Asset Based	Month-end Account Value	0%	0.07083% per month (0.85 per annum)		

#### Important notes about the above chart:

- 1. Override Credits are 100% of annualized first policy year deposit commission. (For the purpose of determining placement on the override grid, UltraVision first policy year deposit commission will be grossed up by 600%.)
- 2. Recognition Credits are 600% of annualized first policy year deposit commission.
- 3. Asset based commissions are paid monthly as earned.
- 4. Any renewal deposit commission will be paid as of the effective date of any deposits (i.e. as earned).

# Individual Life Products — Interest Sensitive (continued)

#### **Security UL**

					Commission Rate					
Commission Type	Commission Basis		First Year	Years 2 – 5	Years 6 – 10	Years 11 - 20	Years 21+			
Deposit	Deposits		3%		0	%				
Draw (monthly deductions)		Level Cost (Coverage Date prior to the 1st policy anniversary)	57%	3%		0%				
	Insurance coverages	Level Cost (Coverage Date on or after the 1st policy anniversary)	60%	3'	%	04	%			
		10-Year Cost (only available on existing Security UniversalLife policies)	55%	3'	%	04	%			
		Yearly Increasing	250/	3'	%	0.0	1/			
	Term Insurance Rider (TIR)*	10-Year Renewable	- 35%	2%		- 00	<b>%</b> 0			
		20-Year Renewable	40%	2%			0%			
	All other rider coverages	Business Value Protector Rider (BVP)* Child Protection Rider (CPR) Guaranteed Insurability Option Rider (GIO)* Total Disability Waiver Rider (TDW)	35%	% 3%		0.	%			
Draw (monthly deductions)	Changing TIP Cost Type	Changing to10-Year Renewable TIR	2%		0.	%				
	Changing TIR Cost Type	Changing to 20-Year Renewable TIR	25%	2%			0%			
	Switching coverage	Requested switch from 10-Year Cost to Level Cost	25%	3%		0%				
	options	Automatic switch from 10-Year Cost to Level Cost at age 80	0%							
	Policy and life fees		57%	3'	%	0.0	%			
Asset Based	Month-end Account Valu	ie	0.0209% per month (0.2508% per annum)							

<sup>\*</sup> These riders are only available on the Security UL version of the product that was introduced on September 25, 2004.

Continued on next page

# Individual Life Products – Interest Sensitive (continued)

#### Security UL continued

#### Important notes about the above chart: (continued)

- 1. Security UL is the version of the product that was introduced on September 25, 2004.
- 2. Security UniversalLife is the version of the product, first introduced in August 1998, which has the Partial Cost Refund feature.
- 3. First year deposit commissions, asset based commissions and the policy and life fee draw commissions only apply in the first policy year. First year insurance and rider coverage draw commissions apply in the first coverage year of any coverage.
- 4. Override Credits and Recognition Credits are equal to the sum of the following components:
  - 100% of annualized first policy year deposit commission;
  - 100% of annualized first coverage year draw commission for insurance and rider coverages, except for:
    - TIR coverages resulting from a change in TIR Cost Type, and
    - Level Cost insurance coverages resulting from a switch from 10-Year Cost;
  - 100% of annualized first policy year draw commission for the policy and life fees; and
  - 100% of first policy year asset based commission.

The asset based component of Override Credits and Recognition Credits will be credited monthly, as earned.

- 5. Asset based commissions are paid monthly, as earned.
- 6. Any renewal draw commission will be paid monthly, as earned.
- 7. Changing TIR Cost Type:
  - Any commission payable on a new TIR coverage, that results from a change in TIR Cost Type, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Changing TIR Cost Type apply to changes effective on or after the effective date of this schedule.
- 8. Switching Coverage Options:
  - Coverage option switches are only available on Security UniversalLife insurance coverages.
  - For a requested switch from 10-Year Cost to Level Cost, the first year draw commission rate applies in the first coverage year of the new Level Cost coverage. The commission payable on that new Level Cost coverage will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Switching coverage options apply to changes effective on or after the effective date of this schedule.
- 9. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

# Individual Life Products – Interest Sensitive (continued)

#### **Limited Pay UL**

				Con	nmission	Rate		
<b>Commission Type</b>	Commission Basis			First Year	Years 2 – 5	Years 6 - 10	Years 11 - 20	Years 21+
Deposit	Deposits			2%	2%		0%	
Draw (Minimum Monthly Deposit)		Coverage Date prior to	10 years	30%				
Monthly Deposit/		the first policy	15 years	35%				
	Level COI insurance	anniversary	20 years	40%	2	%	0.0	0/2
	coverages	Coverage Date on or	10 years	32%		/0	0%	
		after the first policy anniversary	15 years	37%				
			20 years	42%				
	Policy fee			35%	2%		0%	
Draw (monthly deductions)	10-Year Renewable Term Insurance			35%	2%		09	%
	Rider (TIR)	20-Year Renewable		40%		2%		0%
	All other rider coverages	Business Value Protector Rider (BVP) Child Protection Rider (CPR) Total Disability Waiver Rider (TDW)		35%	3%		0%	
	Changing TIR Cost T to 20-Year Renewab	Type from 10-Year Renewable ble		25%		2%		0%
Asset Based	Month-end Account	Value				)9% per r )8% per a		

#### Important notes about the above chart:

- 1. First year deposit commissions, asset based commissions, and the policy fee draw commissions only apply in the first policy year. First year insurance and rider coverage draw commissions apply in the first coverage year of any coverage.
- 2. Override Credits and Recognition Credits are equal to the sum of the following components:
  - 100% of annualized first policy year deposit commission,
  - 100% of annualized first coverage year draw commission for insurance and rider coverages, except for TIR coverages resulting from a change in TIR type,
  - 100% of annualized first policy year draw commission for the policy fee, and
  - 100% of first policy year asset based commission.

The asset based component of Override Credits and Recognition Credits will be credited monthly, as earned.

- 3. Asset based commissions are paid monthly, as earned.
- 4. Any renewal deposit commission will be paid as of the effective date of any deposits (i.e. as earned).
- 5. Any renewal draw commission will be paid monthly, as earned.
- 6. Changing TIR Cost Type:
  - Any commission payable on a new TIR coverage, that results from a change in TIR Cost Type, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Changing TIR Cost Type apply to changes effective on or after the effective date of this schedule.
- 7. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

# Individual Life Products – Term

#### **Family & Business Term**

			Commission Rate				
Commission Type	Coverage Type		First Year	Years 2-10	Years 11+		
Premium	Term-10	Term-10		3%	2%		
		Up to \$999,999	50%				
	Term-20	\$1,000,000+	45%	3%	2%		
	Term-Life	Issue ages 60 – 80	32.5%		!		
	ierm-Lite	Issue ages 81 – 85	22.5%	2.0	n/		
	Parent Protection	Issue ages 40 – 80	32.5%	- 29	<b>%</b>		
	Parent Protection	Issue ages 81 – 85	22.5%				
	Changing coverage	Term-10 to Term-20	25%	3%	2%		
	options	Term-10/Term-20 to Term-Life	32.5%	29	%		
	Accidental Death & Disr Business Value Protector Child Protection Rider (C Guaranteed Insurability Total Disability Waiver R	CPR) Option Rider (GIO)	35% 2%		%		
	Policy fee		40%	29	%		

#### Important notes about the above chart:

- 1. The policy fee first year commission only applies in the first policy year. First year insurance and rider coverage commissions apply in the first coverage year of any coverage.
- 2. First year and renewal commissions are earned monthly, regardless of the premium frequency.
- 3. Renewal commissions are paid monthly, regardless of the premium frequency.
- 4. Override Credits and Recognition Credits are equal to the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages, including coverage option changes to Term-20 or Term Life; plus
  - 100% of annualized first policy year commission for the policy fee.
- 5. For new coverages added to existing Family or Business Term policies with a Rainy-day or Transaction account, the coverage commission is based on the Minimum Monthly Payment for that coverage.
- 6. Changing Coverage Options:
  - Any commission payable on a new insurance coverage, that results from a change in coverage option, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rates for Changing Coverage Options apply to changes effective on or after the effective date of this schedule.
- 7. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

# Individual Life, Living Benefits and Combination Insurance Products – Miscellaneous

#### **Attained Age Conversions**

#### **New Insurance**

Except as noted below, commissions are payable on any new insurance resulting from a conversion allowed under the terms of the original contract. Override Credits and Recognition Credits will be generated on the new insurance based on the Annualized First Year Commission for that insurance. (Note: Any new insurance that is a result of Wealth Enhancer Plus coverages and One Year Renewable Convertible Term (issued from a Group Conversion) will generate renewal commission only. No Override Credits or Recognition Credits will be generated.)

Any commission payable on the new insurance will be payable to the advisor(s) who submits the signed application from the policy owner. That advisor(s) will be the producer of record for the new insurance.

#### **Carrying over Riders to the New Policy**

Except as noted below, commissions are payable on any rider that is carried over to the new policy. Override Credits and Recognition Credits will be generated on the rider based on the Annualized First Year Commission for that rider. (Note: Any new insurance that is a result of the balance of the original term insurance coverage carried over as a term rider or term insurance coverage on the new policy, will generate renewal commission only. No Override Credits or Recognition Credits will be generated.)

#### **Original Insurance**

There is no commission chargeback on an Attained Age Conversion, unless a portion of the original insurance is dropped. However, if the original insurance is less than 12 months paid, there will be a commission adjustment on the original insurance to reflect the number of months' premium paid. The amount of First Year Commission the advisor is entitled to retain on the converted portion of the original insurance is:

(Annualized First Year Commissions x Number of Months in Effect) / 12

Any adjustment will be the difference between the amount of the First Year Commissions previously paid on the converted portion of the original insurance and the amount calculated by the above formula. Override Credits and Recognition Credits generated by the original insurance policy will be adjusted to reflect the amount of First Year Commission the Advisor is entitled to retain on that policy.

#### **Automatic Term Conversions**

New insurance that is the result of an automatic term conversion from a term coverage/policy/rider that is on waiver will generate renewal commission only. No Override Credits or Recognition Credits will be generated. That commission will continue to be payable to the current producer(s) of record for the original term coverage.

#### **Group Conversions**

New insurance that is the result of a group conversion will generate a policy delivery fee of \$50. No first year percentage commission will be payable. Regular renewal commission is payable in renewal years.

#### **Contractual Changes**

For Life and Living Benefits products – For any of the contractual changes listed below that are effective on or after the date of this schedule, any commission payable on the resulting new Individual Life or Living Benefits coverage will be payable to the advisor(s) who submits the signed change request from the policy owner. That advisor(s) will be the producer of record for the new coverage.

- Change in TIR Type for a Term Insurance Rider on an InnoVision policy;
- Coverage option switch from 10-Year Cost to Level Cost on a Security UniversalLife policy;
- Coverage option change on a Family Term or Business Term policy; and
- Coverage Type change on a Lifecheque policy.

**For Combination Insurance** – For a change in cost type that is effective on or after the date of this schedule, any commission payable on the resulting Synergy solution will be payable to the advisor(s) who submits the signed change request from the Synergy solution owner. That advisor(s) will be the producer of record for the new solution.

# Individual Products – Combination Insurance

#### **Synergy**

			Commi	ssion Rate
Commission Type	Coverage Type		First Year	Years 2+
Premium	Synergy	10-year renewable to 65	40%	3%
	Syriergy	Level cost to 65	10 / 0	3 70
	Changing cost type from Level cost to 65	10-year renewable to 65 to	25%	3%
	Term insurance rider (TIR)	10-year renewable to 65	35%	2%
	All add an aid an arrange	Child protection rider–life (CPR–Life)	250/	20/
	All other rider coverages	Child protection rider–CI (CPR–CI)	35%	2%

#### Important notes about the above chart:

- 1. First year Synergy commissions apply in the first year of the Synergy solution.
- 2. First year rider coverage commissions apply in the first coverage year of that coverage.
- 3. First year and renewal commissions are earned monthly, regardless of the premium frequency.
- 4. Renewal commissions are paid monthly, regardless of the premium frequency.
- 5. Recognition Credits are equal to 1.5 times the following:
  - 100% of annualized first year commission for rider coverages and for Synergy, including Level cost to 65 Synergy resulting from a change in cost type from 10-year renewable to 65.
- 6. Override credits are equal to 100% of annualized first year commission for rider coverages and for Synergy, including Level cost to 65 Synergy resulting from a change in cost type from 10-year renewable to 65.
- 7. Changing cost type:
  - For Synergy, first year commissions apply in the first year after the change in cost type.
  - Any commission that results from a change in cost type will be payable to the advisor(s) who submits the signed change request from the Synergy solution owner.
  - The commission rates for changing cost type apply to changes effective on or after the effective date of this schedule.
- 8. For details on who receives commission when a new rider coverage is added to an existing Synergy insurance policy, refer to the section called Producer of record when a new coverage is added to an Individual Life or Living Benefit policy in the General section of this schedule.

# Individual Living Benefits Products

#### Lifecheque

Commission Rat (Percentage of prem					
Type of coverage		First Year	Years 2+		
			50%	2%	
Lifecheque Renewable	(T10)		40%	2%	
Riders	Children's Lifecheque F	Rider	50%	2%	
	Return of Premium Rider (ROPX) Return of Premium with Early Surrender Option (ROPS) Return of Premium on Death Rider (ROPD)		30%	2%	
	Waiver of Premium on	Disability Rider	50%	2%	
	From T10 to T20	Ages 19 – 54	25%	2%	
Changing Coverage Types	From Renewable to	Ages 19 – 55	25%	2%	
(rate applies to both the insurance and any ROPD coverage).	Level	Ages 56 and up	2%	2%	
	From Renewable to Permanent	All ages	30%	2%	
Policy fee		'	50%	2%	

#### Important notes about the above chart:

- 1. Coverage Type Changes:
  - Any commission payable on a new Lifecheque coverage, that results from a change in Coverage Type, will be payable to the advisor(s) who submits the signed change request from the policy owner.
  - The commission rate for Coverage Type changes is based on the rate in effect on the effective date of the change.
  - The same Coverage Type change commission rates will apply to 10-year Renewable ROP coverages, dated prior to February 12, 2005, that are changed to Level ROP.
- 2. Recognition Credits are equal to 1.5 times the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages, except for Level coverages resulting from a change from Renewable at age 56 or older, and
  - 100% of annualized first policy year commission for the policy fee
- 3. Override Credits are equal to the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages, except for Level coverages resulting from a change from Renewable at age 56 or older, and
  - 100% of annualized first policy year commission for the policy fee.
- 4. Please refer to LivingCare for commissions payable on the new LivingCare policy when exercising the Continuation Option.
- 5. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

# Individual Living Benefits Products (continued)

#### LivingCare

		Commission Rate (Percentage of premium)  First Year Years 2+		
Type of coverage				
LivingCare insurance coverage		50%	2%	
Riders	Inflation Protection Rider (IPR) Return of Premium on Death Rider (ROPD)	30%	2%	
Policy fee		50%	2%	
LivingCare policy issued as a result of exercising the	LivingCare insurance coverage	25%	2%	
Continuation Option under a Lifecheque Permanent insurance coverage	Return of Premium on Death Rider (ROPD)	30%	2%	
	Policy fee	25%	2%	

#### Important notes about the above chart:

- 1. The policy fee first year commission only applies in the first policy year. First year insurance and rider coverage commissions apply in the first coverage year of any coverage.
- 2. First year and renewal commissions are earned monthly, regardless of the premium frequency.
- 3. Renewal commissions are paid monthly, regardless of the premium frequency.
- 4. Recognition Credits are equal to 1.5 times the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages; plus
  - 100% of annualized first policy year commission for the policy fee.
- 5. Override Credits are equal to the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages; plus
  - 100% of annualized first policy year commission for the policy fee.
- 6. See 'Producer of record when a new coverage is added to an Individual Life or Living Benefit policy' in the General section of this schedule for details on who receives commission when a new coverage is added to an existing policy.

#### **Disability Insurance**

			Commission Rate (Percentage of Annual Premiu			
Type of product		First Year	First Year Years 2-5 Year			
Proguard Series, Ventur	e Series	50%	50% 8% 5%			
ExpenseComp, Buy-Sell	Plus	30%	30% 10% 5%			
Riders	Premium Refund (PRR)*	5%	5	%		
	Other Riders		Same as base	<u> </u>		
Policy fee (Proguard Series, Ventu	re Series, Buy-Sell Plus)		Same as base			

<sup>\*</sup> Available only on Proguard Series, Venture Series and ExpenseComp.

#### Important notes about the above chart:

- 1. Same as base is in reference to the commission rate applicable to the base policy to which the rider is attached.
- 2. Recognition Credits are equal to 1.5 times the sum of the following components:
  - 100% of annualized first coverage year commission for insurance and rider coverages; plus
  - 100% of annualized first policy year commission for the policy fee.
- 3. Override Credits equal to the First Year Commission (FYC) payable on the coverage will be generated.
- 4. First year commission and renewal commission will be payable for additional insurance coverages purchased under an Additional Insurance Rider or Future Income Option. The commission rates specified above will apply to coverages
  - dated on or after the effective date of this schedule, and
  - added to policies issued under the current version of the product.
- 5. First year commission and renewal commissions will be payable for increases in coverage allowed under the Automatic Coverage Enhancement provision. The commission rates applicable to the increase will be those for the insurance coverage to which the enhancement applies.

The Company will determine commission payable on all policies or benefits not listed where the maximum coverage on any one life with the Company exceeds our underwriting rules.

# Individual Living Benefits Products (continued)

#### **Personal Accident**

	Commission Rate	Commission Rate	Commission Rate
Type of Coverage	First Year	Years 2 to 5	Year 6+
24 hour Compensation (0, 30, 120)	30%	8%	5%
24 hour ADE – 3 yr & to age 65	30%	8%	5%
Non-Occ (0, 30, 120)	30%	8%	5%
Non-Occ ADE – 3 yr & to age 65	30%	8%	5%
Sickness Disability (0, 30, 120)	30%	8%	5%
Sickness Disability Extension – 3 yr & to age 65	30%	8%	5%
Accident Excess Medical	30%	8%	5%
Accidental Death & Dismemberment (P.I. only)	30%	8%	5%
Return of Premium	30%	8%	5%
Return of Premium on Death	30%	8%	5%

#### Important notes about the above chart:

Override Credits and Recognition Credits equal to the Annualized First Year Commission (AFYC) payable on the policy will be generated.

#### **Extended Health Care**

		Commission Rate (percentage of premium)	
Plan	Province	1st year	Years 2+
Flexcare Extended Health and Dental Plans	Ontario & Western Canada	20%	5%
	Quebec	25%	9%
	Maritimes	25%	10%
Follow Me and Association Health & Dental Plans	Ontario & Western Canada	20%	5%
a Deritai Haris	Quebec	20%	5%
	Maritimes	20%	5%

#### Important notes about the above chart:

Override Credits and Recognition Credits equal to 25% of the Annualized First Year Commission (AFYC) payable on the policy will be generated.

#### **Lifecheque Basic Critical Illness**

Plan	1st year	Years 2+
Lifecheque Basic	25%	2%

#### Important notes about the above chart:

Override Credits and Recognition Credits equal to the Annualized First Year Commission (AFYC) payable on the policy will be generated.

# Individual Living Benefits Products (continued)

#### **Manulife Financial Travel Insurance**

	Commission Rate (percentage of premium)	Commission Rate (percentage of premium)
Plan	Ages 0 to 54	Age 55 or more
Single Trip Emergency Medical <sup>2</sup>	30%	15%
Multi-Trip Emergency Medical <sup>2</sup>	20%	20%
Single Trip All-Inclusive <sup>2</sup>	30%	15%
Multi Trip All-Inclusive <sup>2</sup>	20%	20%
Visitors to Canada <sup>2</sup>	35%	35%
BounceBack <sup>2</sup>	20%	20%
Trip Cancellation & Interruption Plan <sup>2</sup>	30%	30%
Medical Underwriting Plan <sup>2</sup>	N/A	10%
Travel80 Term Travel – FYC¹	40%	40%
Travel80 Term Travel-Renewal	5%	5%
Travel80 Term Travel Top Up	30%	15%
Student Plan	30%	N/A

<sup>1</sup> Override Credits and Recognition Credits equal to the Annualized First Year Commission (AFYC) payable on the policy will be generated.

<sup>2</sup> Override Credits and Recognition Credits equal to 25% of the Annualized First Year Commission (AFYC) payable on the policy will be generated.

# Individual Guaranteed Interest Contracts

#### Manulife Investments GIC & Manulife GIF Investment Account (MLIA)

Manulife Investments GIC and MLIA compensation is paid up-front on the amount deposited or reinvested based on the investment account and term length selected

#### **Daily Interest Account**

	Per year commission rate*	Commission paid* (calculated daily and paid monthly)	Recognition Credits earned*  (payable at the same time as commissions)
Daily Interest Account	0.2%	0.2% / 12 = 0.01666%	50% of Commissions paid

<sup>\*</sup>Commission is pro-rated for partial months

#### **Basic Account**

	Cashable		Cashable Non-cashable		
Term length (whole years)	Per year of term commission rate*	Commission paid* (paid up-front on amount deposited or reinvested into a new term)	Per year of term commission rate*	Commission paid* (paid up-front on amount deposited or reinvested into a new term)	Recognition Credits earned* (payable at the same time as commissions)
1	0.4%	0.4%	0.2%	0.2%	
2	0.4%	0.8%	0.2%	0.4%	
3	0.4%	1.2%	0.2%	0.6%	
4	0.4%	1.6%	0.2%	0.8%	
5	0.4%	2.0%	0.2%	1.0%	
6	0.4%	2.4%	0.2%	1.2%	50% of
7	0.4%	2.8%	0.2%	1.4%	Commissions paid
8	0.4%	3.2%	0.2%	1.6%	
9	0.4%	3.6%	0.2%	1.8%	
10	0.4%	4.0%	0.2%	2.0%	
11 to 30 (RRIF/LIF/ LRIF/PRIF plans only)	0.4% for 10 years	4.0% (max)	n/a	n/a	

<sup>\*</sup>Commission is pro-rated for partial term periods

#### **Escalating Rate Account**

Term length (whole years)	Per year of term commission rate	Commission paid (paid up-front on amount deposited or reinvested into a new term)	Recognition Credits earned (payable at the same time as commissions)
3 year	0.4%	1.2%	50% of
5 year	0.4%	2.0%	Commissions paid

# Individual Guaranteed Interest Contracts (continued)

#### **Laddered Account**

Account Option	Per year of term commission rate	Commission paid (paid up-front on amount deposited or reinvested into a new term)	Recognition Credits earned (payable at the same time as commissions)
<b>5 year</b> (deposit split equally into individual terms of 1 thru 5 years)	0.4%, for each individual term	1/5th of deposit @ 0.4% for 1 year 1/5th of deposit @ 0.8% for 2 year 1/5th of deposit @ 1.2% for 3 year 1/5th of deposit @ 1.6% for 4 year 1/5th of deposit @ 2.0% for 5 year TOTAL deposit 1.2%	
10 year (deposit split equally into individual terms of 1 thru 10 years)	0.4%, for each individual term	1/10th of deposit @ 0.4% for 1 year 1/10th of deposit @ 0.8% for 2 year 1/10th of deposit @ 1.2% for 3 year 1/10th of deposit @ 1.6% for 4 year 1/10th of deposit @ 2.0% for 5 year 1/10th of deposit @ 2.4% for 6 year 1/10th of deposit @ 2.8% for 7 year 1/10th of deposit @ 3.2% for 8 year 1/10th of deposit @ 3.6% for 9 year 1/10th of deposit @ 3.6% for 9 year 1/10th of deposit @ 4.0% for 10 year TOTAL deposit 2.2%	50% of Commissions paid

#### **Market Growth Account**

	Per year commission rate*	Commission paid	Recognition Credits earned (payable at the same time as commissions)
Market Growth Account Term (term length may vary)	0.5%	Total amount will be paid up-front based on term length (i.e. a 7-year term would pay 3.5%)	50% of Commissions paid

# Individual Guaranteed Interest Contracts (continued)

#### **Important notes**

#### **Advisor Rate Discretion Option**

- For Basic Account (cashable), Escalating Rate Account and Laddered Account a rate can be increased by as much as 0.4%/year of term, in exchange for reduced advisor commission. (i.e. If an advisor authorizes a 0.10% rate increase on a 5 year Basic Account (cashable) investment option, the per year commission rate will be reduced by 0.10% to 0.30%. The commission paid will be 0.30% x 5 years = 1.5% and Recognition Credits earned will be 50% of the commission paid)
- For the Basic Non-cashable Account, a rate can be increased by as much as 0.2%/year of term, in exchange for reduced commissions. (i.e. If an advisor authorizes a 0.10% rate increase on a 5 year Basic Non-cashable Account investment option, the per year commission rate will be reduced by 0.10% to 0.10%, the commission paid will be 0.10% x 5 years = 0.5% and Recognition Credits earned will be 50% of the commission paid)
- Commission paid and Recognition Credits earned will be proportionally reduced by any advisor rate discretion offered
- Rate Discretion is not available for terms greater than 10 years.
- Rate discretion is not available for the Daily Interest Account or the Market Growth Account

#### **Producer of Record**

 Commissions are paid while Producer of Record remains unchanged. See item (d) in the *General* section of this document.

#### **Commission Chargebacks**

- Commission chargebacks will apply
  - In the event of death of the annuitant, for terms that extend past age 90, excluding individual terms within RRIF contracts with deposit dates before January 1, 2003 and MLIA GIA's with a deposit date prior to November 14, 2005.
  - If the annuitant dies within 90 days of the contract being issued

#### **Commission Chargeback Calculations**

Term Exceeds Annuitants 90th birthday

				,
				between the term
Total		Total		maturity date and
Chargeback	=	Commissions	X	the later of date of
Amount		Paid		death or annuitant's
				90 <sup>th</sup> birthday

Total number of days in original GIA term

The number of days

Annuitant dies within 90 days of the contract being issued



Total length of term(s) selected in days

# Individual Annuities – Immediate

#### **Single Premium Immediate Annuities**

#### I. Life Contingent Immediate Annuities - Internal (Standard Alternate) and External Funds

Premium	Commission Rate	Recognition Credits
First \$100,000 Single Premium	3.0%	50% of
Next \$100,000 Single Premium	2.0	Single Premium Commission
For amounts between \$200,000 and \$2 million	1.0%	
For amounts over \$2 million contact	Head Office	_

# II. Term Certain Annuities - Internal (Standard Alternate) and External Funds

Commissionable period is defined as the period from the purchase date to the last payment date of the Term Certain Annuity. This term may be different then the Term Certain period.

	Commission Rate*			
Commissionable Period	First \$100,000 Single Premium	Next \$100,000 Single Premium	For amounts between \$200,000 and \$2 Million	
1	0.4%	0.3%	0.1%	
2	0.8%	0.5%	0.3%	
3	1.2%	0.8%	0.4%	
4	1.6%	1.1%	0.5%	
5	2.0%	1.3%	0.7%	
6	2.1%	1.4%	0.7%	
7	2.2%	1.5%	0.7%	
8	2.3%	1.5%	0.8%	
9	2.4%	1.6%	0.8%	
10	2.5%	1.7%	0.8%	
11	2.6%	1.7%	0.9%	
12	2.7%	1.8%	0.9%	
13	2.8%	1.9%	0.9%	
14	2.9%	1.9%	1.0%	
15 and up	3.0%	2.0%	1.0%	

<sup>\*</sup>Interpolate commission rates for intermediate terms (rounded to one decimal place). Recognition Credits are equal to 50% of Single Premium.

For example, on a 10-year Term Certain Annuity with a single premium of \$150,000:

 $100,000 \times 2.5\%$  = \$ 2,500.00  $50,000 \times 1.7\%$  = \$ 850.00 Total commission = \$ 3,350.00

#### **Commission Chargebacks**

Commission chargebacks will apply:

- If the last surviving annuitant dies within 90 days of the contract purchase date, 100% of the commission is charged back
- If the last surviving annuitant dies after 90 days from the contract purchase date, and the annuitant was 90 years of age or older when purchased, commissions are subject to 24 month pro-rated chargeback

#### **Commission Chargeback Calculations**

Example: \$100,000 Life annuity purchased with 91 year old annuitant. Total commission payable of \$3,000.

- Last surviving annuitant dies within 90 days of the contract purchase date
   Total Chargeback Amount = \$3000
- Last surviving annuitant dies 6 months after the contract purchase date

24 Month Prorated Chargeback Amount =  $(24 - 6)/24 \times \$3,000 = \$2,250$ 

#### **III. Structured Settlements**

Credits
Credits
50% of
Single Premium Commission

# Settlement Fees and Alternate Annuity Basis on Annuitization

#### 2. Select Basis

Applicable to certain Manulife Financial products sold prior to the 1974 rate manual revision, and to most Dominion Life products, which contain guaranteed enhancements greater than the Internal (Standard Alternate) basis set out on the previous page.

#### (a) Compensation:

		Commission	Recognition
	Premium	Rate	Credits
For funds	First \$100,000 Single Premium	1.8%	50% of
subject to	Next \$100,000 Single Premium	0.8	Single
a 2%	Excess	0.0	Premium
enhancement			Commission

		Commission	Recognition
	Premium	Rate	Credits
For funds	First \$100,000 Single Premium	1.1%	50% of
subject to	Next \$100,000 Single Premium	0.1	Single
a 3%	Excess	0.0	Premium
enhancement			Commission

#### (b) Annuity Enhancement: Per the policy guarantee

**Exception:** Commission is not payable on annuitization of Flexible Retirement Annuities (FRA) written since September 14, 1979.

**Note:** Where funds are received from more than one source, commissions will be paid in the following order: Internal

(Standard Alternate) and External, 2% Enhanced, 3% Enhanced.

# Manulife PensionBuilder

#### **General Information**

#### **Trailer Fees**

Trailer Fees are earned beginning on the settlement date and are paid monthly or quarterly (as decided by each Dealer). Quoted Trailer Fees are annual amounts.

#### 90-Day DSC Commission Chargeback

A DSC commission chargeback will apply if the annuitant dies within 90 days of the contract being issued and Backend funds were purchased. The chargeback will be equal to the unamortized commission as shown below:

Total
Commission **X**Paid

# of days from the date of death to end of the DSC schedule

Total Deferred Sales Charge length in days

#### Rate calculations

Sales made through the Manulife Advisor Channel under Dealer code 3254 are subject to the following program. The net commissions payable to the selling representative are based on a sliding scale that reflects total volume.

#### **Net Commission Payable**

Gross Commission	Net % Payable To Representative
Less than \$57,499	70
57,500 - 59,999	72
60,000 - 69,999	76
70,000 - 79,999	78
80,000 - 109,999	80
110,000 - 139,999	82
140,000 - 169,999	84
170,000 - 199,999	86
200,000 - 224,999	88
225,000 - 249,999	88
\$ 250,000 and over	90

#### **Sales Commission**

Sales commissions are credited at the time of settlement and paid out on the next available earnings statement.

#### **Recognition Credits**

**New Sales** 

1.8% of new deposits

AUM

0.01% x AUM at end of month = monthly Recognition Credits.

Gross Commission Schedule				
Back-end Commission	4%			
Back-end Trailer Year 1-8 after deposit Year >8	0.10% 0.25%			
Front-end Commission	0%-3%			
Front-end Trailer	0.50%			
Low-load Commission	1%			
Low-load Trailer	0.50%			
Elite Back-end Commission	4%			
Elite Back-end Trailer Year 1-8 after deposit Year >8	0.05% 0.13%			
Elite Front-end Commission	0%-3%			
Elite Front-end Trailer	0.38%			
Elite Low-load Commission	1%			
Elite Low-load Trailer	0.38%			
F-class Commission	n/a			
F-class Trailer	n/a			

# Segregated Funds

#### **General Information**

#### **Trailer Fees**

Trailer Fees are earned beginning on the settlement date and are paid monthly or quarterly (as decided by each Dealer). Quoted Trailer Fees are annual amounts.

# Manulife DCA Advantage Fund Commission Chargeback

A commission chargeback will apply if Dollar-Cost Averaging information is not provided within 90 days of the deposit into the Manulife DCA Advantage Fund. The chargeback will be equal to the amount of commission paid on the deposit into the Manulife DCA Advantage Fund.

#### 90-Day DSC Commission Chargeback

A DSC commission chargeback will apply if the annuitant dies within 90 days of the contract being issued and Backend funds were purchased. The chargeback will be equal to the unamortized commission as shown below:

#### **GIF Select**

Total Commission Paid

# of days from the date of death to end of the DSC schedule

Total Deferred Sales Charge length in days

#### Rate calculations

X

Sales made through the Manulife Advisor Channel under Dealer code 3254 are subject to the following program.

The net commissions payable to the selling representative are based on a sliding scale that reflects total volume of:

#### **Gross Commissions and Gross Trailer Fees for**

- GIF / GIF encore & GIF Select
- Third Party mutual funds (sold through Manulife Securities)
- Former Maritime Life Seg Funds and

#### Commissions and Trailer Fees for

- Vista Fund
- Vista RRIF
- NAL-Investor

#### **Net Commission Payable**

Gross Commission	Net % Payable To Representative
Less than \$57,499	70
57,500 - 59,999	72
60,000 - 69,999	76
70,000 - 79,999	78
80,000 - 109,999	80
110,000 - 139,999	82
140,000 - 169,999	84
170,000 - 199,999	86
200,000 - 224,999	88
225,000 - 249,999	88
\$ 250,000 and over	90

#### **Sales Commission**

Sales commissions are credited at the time of settlement and paid out on the next available earnings statement.

#### **Recognition Credits**

Segregated Funds - New Sales 1.8% of new deposits

Segregated Funds - AUM 0.01% x Seg Fund AUM at end of month = monthly Recognition Credits.

# Segregated Funds (continued)

#### GIF & GIF encore

Gross Commission Schedule

	Fund Class				
	Money Market Fund Bond <sup>1</sup> All Other Funds				
Front-end Commission	0 - 1.00%	0 - 2.00%2	0 - 3.00%		
Front-end Trailer	0.40%	0.50%	1.00%		
Back-end Commission	2.00%	3.50%	5.00%		
Back-end Trailer	0.20%	0.25%	0.50%		
No-load Trailer*	0.20%	n/a	n/a		

<sup>1</sup> includes closed versions of Dividend funds

#### **GIF Select**

Gross Commission Schedule

	Fund Class				
	Money Market Fund	Fixed Income Funds	All Other Funds <sup>1</sup>		
Back-end Commission	1.00%	2.5%	5.00%		
Back-end Trailer For contracts issued prior to October 5, 2009					
Year 1-8 after deposit Year >8 For contracts issued on or	0.15% 0.25%	0.25% 0.50%	0.50% 1.00%		
after October 5, 2009 All years	0.15%	0.25%	0.50%		
Front-end Commissions	0%-5%	0%-5%	0%-5%		
Front-end Trailer	0.25%	0.50%	1.00%		
Low-load Commission	0.50%	1.00%	2.00%		
Low-load Trailer Year 1-3 Year >3	0.15% 0.25%	0.25% 0.50%	0.50% 1.00%		
Elite Back-end Commission	n/a	2.50%	5.00%		
Elite Back-end Trailer All years	n/a	0.13%	0.25%		
Elite Front-end Commission	n/a	0%-3%	0%-3%		
Elite Front-end Trailer	n/a	0.38%	0.75%		
Elite Low-load Commission	n/a	1%	2%		
Elite Low-load Trailer Year 1-3 Year >3	n/a n/a	0.05% 0.38%	0.10% 0.75%		
F-class Commission	n/a	n/a	n/a		
F-class Trailer	n/a	n/a	n/a		

**NOTE:** Moving money between sales charge options is a sell/buy and must be considered carefully. For the IncomePlus Series, the sell transaction may exceed the annual guaranteed withdrawal thresholds which may cause a reduction to future guaranteed income. The sell transaction will also make the contract ineligible for a Guaranteed Withdrawal Balance Bonus in that calendar year. Additionally, there are maximum age restrictions for buy transactions.

<sup>2</sup> includes all Dividend funds currently open for sale

<sup>3</sup> includes the Manulife Dollar-Cost Averaging Advantage GIF

<sup>1</sup> Includes the Dollar-Cost Averaging Advantage Fund.

# Segregated Funds (continued)

#### **Manulife GIF Investment Portfolio (MLIP)**

Gross Commission Schedule

	Gross Commission		Asset Compensat	Based ion (Trailer)
Fund Class	Front-end	Back-end	Front-end	Back-end
Money Market (non-Dollar Cost Averaging) Fund	0 - 5.000%	2.00%	0.40%	0.20%
Money Market (Dollar Cost Averaging) Fund	n/a	5.00%	N/A	0.50%
Bond Funds	0 - 5.000%	4.00%	0.50%	0.25%
All Other Funds	0 - 5.000%	5.00%	1.00%	0.50%

#### Manulife GIF Capital Accumulator Plan (CAP)\*

Gross Commission Schedule

#### **Gross Commission Paid on Premium**

	Gross commission	Asset Based Comp**
Money Market Fund	2.00%	0.25%
Bond Funds	4.00%	0.25%
All other Funds	6.50%	0.25%

<sup>\*</sup>Changes to the Commission structure were effective October 24, 2005

Note: Bonus to the client beginning in the 15th policy year will pay a 6.5% commission to the advisor and no DSC to the client.

#### Manulife GIF Investment Account (MLIA)<sup>1</sup>

Gross Commission Schedule

	Gross Commissions <sup>2</sup>	Asset Based Compensation (Trailer) <sup>3</sup>		
	All Funds	Money Market	Bond Funds	All others
Class A	3.00%	0.20%	0.45%	1.00%
Class B	3.00%	0.10%	0.40%	0.75%

<sup>1</sup> Changes to the Commission structure are effective November 14, 2005

<sup>\*\*</sup>Asset based compensation will be paid on the market value of all funds with the exception of plans which were issued prior to 1990 with Investments in Growth, Money Market, Balanced and Bond funds.

<sup>2</sup> Class A and Class B commissions are subject to 24 month prorated chargeback on withdrawal/transfer. RIF/SWP payments do not generate a commission chargeback

<sup>3</sup> Class A trailers are paid on the accumulated value less deposits made in the previous 2 years Class B trailers pay 1/2 the specified amount in the first 2 years

# Segregated Funds (continued)

#### Maritime Life Series R and Series RII Segregated Funds

Gross Commission Schedule

#### **Gross Commissions**

#### **Asset Based Compensation (Trailers)**

	Premium-Based*		Premium	-Based*	Contra	act-Based
Fund	Front-end	Back-end	Front-end	Back-end	Front-end	Back-end
Money Market	0-3.00%	5.00%	0.50%	0.00%	0.50%	0.00%
Bond Fund	0-3.00%	5.00%	1.00%	0.25%	1.00%	0.27%
All other funds	0-5.00%	5.00%	1.00%	0.50%	1.00%	0.54%

<sup>\*</sup>Premium based contracts include Series R Premium-Based, Series II-R and Simplicity Plus.

#### **VistaFund**

Gross Commission Schedule

Fund Class	Option 1 (Front-end) Trailer	Option 2 (Back-end) Trailer
Manulife Money GIF	0.40% gross	0.20% gross
Manulife Canadian Balanced GIF (SEAMARK)	0.50% gross	0.50% gross
Manulife Simplicity Aggressive Portfolio GIF	0.50% gross	0.50% gross

#### **NAL-Investor Money Fund**

Starting the 13th month: .00833% of the month-end accumulated value

#### All other NAL-Investor Funds

Starting the 13th month: .04166% of the month-end accumulated value

# Manulife Bank and Manulife Trust Products

#### Commissionable Products for Manulife Bank and Manulife Trust (where available)

Advantage Account (personal, business, registered, non-registered and tax-free): 0.25% per annum (prorated); based on minimum monthly account balance; paid monthly.

**\$US** Advantage Account (personal & business): 0.25% per annum (pro-rated); based on minimum monthly \$US account balance; paid monthly in Canadian dollars

**Secured Benefits Account:** 0.25% per annum (pro-rated); based on minimum monthly account balance; paid monthly.

**Safe Access Account:** 0.25% per annum (pro-rated); based on minimum monthly account balance; paid monthly.

**Short-term Deposits (registered & non-registered):** 0.2% per annum (pro-rated); paid up-front.

**Guaranteed Investment Certificates (registered, non-registered and tax-free):** 0.25% per annum (pro-rated); paid up-front.

Manulife One (First- or second-position accounts)
Compensation: \$400 up-front flat referral fee, paid on each new first- or second-position account funded. 10 bps on-going trailer compensation based on outstanding account balance at month-end, calculated and paid in monthly increments (1/12 of 10 bps paid monthly).

Manulife Bank Select: \$400 up-front flat referral fee, paid on each new first-position account funded. 10 bps ongoing trailer compensation based on the outstanding balance of the mortgage portion of the Select account at month-end; calculated and paid in monthly increments (1/12 of 10 bps paid monthly). Note that Select compensation will temporarily appear as Manulife One compensation on your statement.

Creditor Insurance (Life, Disability and Job Loss): 5.00% per annum, based on the monthly premiums paid, paid monthly.

**Preferred Rate Mortgage:** 10 bps trailer compensation based on outstanding account balance at month-end, calculated and paid in monthly increments (1/12 of 10 bps paid monthly).

**Access Line of Credit:** \$100 up-front commission, regardless of amount.

**Insured Retirement Program Line of Credit:** 0.2% per annum, based on the minimum monthly balance; paid monthly.

Access Line of Credit Plus: 0.2% per annum, based on the minimum monthly balance, paid monthly.

#### Manulife Bank Platinum Plus Mastercard with

**Worldpoints:** \$50.00 for each account opened which have noted the advisor's selling code on their application, which remains open for at least ninety (90) consecutive days and which is utilized by the Cardholder within the first ninety (90) consecutive days of the account's opening for at least one purchase or cash advance which is not subsequently rescinded, the subject of a charge back request, or otherwise disputed.

10 bps trailer compensation on all retail purchase transaction dollar volume generated by cardholders which have noted the advisor's selling code on their application.

**Recognition Credits:** Recognition Credits for the Manulife One, Immediate Financing Arrangement, Triple Back-to-Back and Insured Retirement Program products equals 1% of the client's approved credit limit at time of funding only. For the Manulife Bank Select product equals 1% of the client's principal mortgage amount at time of funding. For Access Line of Credit, MasterCard and Deposit Products (Advantage Accounts, GICs, Secured Benefits and Safe Access Accounts) Recognition Credits are equal to 100% of commissions.

# Persistency commission

At the expiration of the regular commission paying period, a persistency commission will be payable on some Individual Life products. The persistency commission on eligible renewal premiums will be at the rate of 2%. This will be paid out to the advisor as earned (i.e. as eligible premiums are paid).

Persistency commissions are not payable on Security Builder Deposit Option payments, Investor additional deposits, and on Performax Gold, InnoVision, UltraVision, Security UL, Limited Pay UL, Family Term, Business Term, Synergy, Living Benefits, Single Premium, Annuity, RRIF, Group, Equity or GXO business. Refer to the respective commission schedule for any renewal commissions which may be payable.

### **Provisions**

Unless otherwise noted, the word *policy* in the Provisions section also refers to *Synergy solution*.

#### Extra Premiums For Individual Life and Living Benefits and Combination Insurance Products

		Override Credits and Recognition Credits
(a) Permanent Extras	Commission is payable at the rate applicable to the basic plan.	FYC
(b) Temporary Extras	No commission is payable on any temporary extras.  For all Lifecheque and Individual Life policies, an extra is "temporary" if payable for 9 years or less.	None

# Chargebacks of First Year and Single Premium Commissions

In the event that:

- (a) an Individual Life, Living Benefits or Combination Insurance policy /coverage lapses, terminates (except by reason of the death of the insured person or an approved claim that contractually terminates the policy/coverage) or has a decrease in the amount of insurance and premiums have not been paid in full for the duration of the applicable chargeback period;
- (b) a Manulife Investments GIC (including Term Account and Lifestyle RRIF) term exceeds the annuitant's 90th birthday, and the annuitant dies; This chargeback does not apply to individual term within RRIF contracts with deposit dates before January 1, 2003 or to MLIA GIAs with a deposit date prior to Nov. 14, 2005. The chargeback will be applied to the current Producer of Record.
- (c) an annuitant dies within 90 days of purchasing a Manulife Investments GIC or MLIA contract

then, part of the First Year or Single Premium Commissions previously paid or credited in respect of such policy/coverage will be charged back against the account of the advisor for immediate repayment, and the advisor will be entitled to retain the amount described on the next two pages.

This Chargeback provision will continue to operate on coverages/policies affected by the advisor until:

- (a) for Performax Gold, InnoVision, UltraVision, Security UL, Limited Pay UL, Family Term, Business Term, Synergy and Living Benefits, all such coverages/policies have been in effect for the duration of the applicable chargeback period;
- (b) all such Individual single premium Annuity policies have been in force 24 months.

Refer to item (d) in the *General* section of this document for information on how chargebacks may be affected by a change in Producer of Record.

Any chargeback will be the difference between the amount of First Year or Single Premium Commissions previously paid

or credited to the advisor and the amount calculated by whichever of the following formulas is applicable.

#### (a) Individual Life, Living Benefits and Combination Insurance products

If the coverage/policy has been in effect for less than the full chargeback period, the advisor would be entitled to retain an amount where the formula used to determine this amount varies depending on the type of product as listed below:

Performax Gold (other than Deposit Option Insurance coverages), InnoVision, UltraVision, Security UL, Limited Pay UL, Family Term, Business Term, Living Benefits policies and Synergy solutions

(First Year Commission Earned x # of months in effect) / Chargeback period in months

#### Performax Gold Deposit Option Insurance coverages

- For a full termination of a DOI coverage during the chargeback period, no commission would be retained.
- For a partial reduction of a DOI coverage during the chargeback period
  - First Year Commission Earned x (new amount of insurance / previous amount of insurance)
- No chargeback would apply if a DOI coverage is reduced to pay policy costs.

The chargeback period in all of the above formulas in this section varies depending on the type of product as noted in the following charts:

#### (i) Life and Combination Insurance products

Policies/ Coverages <sup>(1)</sup>	Chargeback period (in months)
Performax Gold Deposit Option Insurance coverages	12
All other Performax Gold coverages	24
InnoVision, UltraVision, Security UL, Limited Pay UL, and Family Term/Business Term and Synergy	24
All other Individual Life policies and coverages	36

#### (ii) Living Benefits policies to products

Policies/ Coverages <sup>(1)</sup>	Chargeback period (in months)
Lifecheque	24
LivingCare (launched September 22, 2007)	24
Venture Series, Proguard Series, ExpenseComp, Buy-Sell Plus Applicable only to coverages added to policies issued under the current version of the product	24

#### Notes:

- Where the chargeback formula uses First Year Commission Earned, in the first coverage year an adjustment will be made to make the paid commission equal to the earned commission prior to any chargeback calculation. For Synergy, where the chargeback formula uses First Year Commission Earned, in the first year of the Synergy solution or the first year after a change in cost type, an adjustment will be made to make the paid commission equal to the earned commission prior to any chargeback calculation.
- For commissions which are earned at the coverage level, any chargebacks will also apply at the coverage level. For commissions which are earned on Synergy, any chargebacks will apply to Synergy.
- The chargeback formula will be applied separately to each component of the commission (e.q. Deposit, Draw, Asset Based).
- If a coverage is partially reduced during the chargeback period, then the chargeback will be prorated accordingly.
- For Limited Pay UL and Performax Gold policies, changing the Cost Duration for an insurance coverage will result in a chargeback prorated based on the reduction in the monthly cost for that coverage.
- (1) 'Coverages' includes all insurance and rider coverages.

#### **Override Credits and Recognition Credits**

Override Credits are credited upon the issue of policy contracts provided there are no outstanding requirements. (For InnoVision, Security UL, Limited Pay UL, Performax Gold, and UltraVision, asset-based Override Credits are credited monthly as earned.) Refer to the appropriate Schedule of Incentive Income for more details on Override Credits.

Recognition Credits are credited upon the issue of policy contracts provided there are no outstanding requirements. (For InnoVision, Security UL, Limited Pay UL, Performax Gold, and UltraVision, asset-based Recognition Credits are credited monthly as earned.) Recognition Credits on first year lapses, terminations, or decreases of Individual Life, Living Benefits and Combination Insurance coverages and on first year surrenders of any Individual Annuity business are charged back in full. Recognition Credits on first year reinstatements are credited in full.

Unless otherwise specified, Override Credits and Recognition Credits are on a NET basis.

#### General

- (a) The maximum First Year Commission for deposits to any Individual Life policy will be based on the maximum first year deposit that would be payable if the policy was exempt and did not result from a term conversion. Any deposits in excess of the maximum first year deposit calculated in this way will earn commissions at the applicable renewal rate.
- (b) The basis on which all First Year Commissions for Individual Life, Living Benefit and Combination Insurance products will be annualized shall be as determined by the Company from time to time with respect to both the payment of AFYC, if applicable, and the calculation of Override Credits and Recognition Credits.

Rules concerning the maximum amount of Annualized First Year Commissions released on placement are available from your Branch Manager or General Agent. Depending on the amount of Annualized First Year Commission, a portion may be deferred to the second policy year.

- (c) When the First Year Commission will exceed \$25,000 with a non annual premium mode and \$75,000 with an annual mode on an Individual Life or Living Benefits policy, the commissions and all forms of incentive compensation will be paid out on an installment basis to the advisor. Full details of the installment payments are available from your Marketing Director or Managing General Agent.
- (d) A change of Producer of Record can take place on the following types of products, subject to the noted conditions:
  - (i) Life, Living Benefits or Combination Insurance products The policy owner must submit a letter requesting a change to the Producer of Record. The Company will only consider this request under the following circumstances:
    - 1. the advisor has been without a license to sell life insurance for at least 6 consecutive months;
    - 2. the advisor has been involved in any act of fraud or dishonesty to the disadvantage of either the Company or the policy owner;
    - 3. for any 12-month period ending after the termination of the advisor's contract, actual terminations from all in-force Individual Life insurance sold by the advisor exceed 125% of the expected terminations from that business as determined by the Company in accordance with its lapse standard calculations; or
    - 4. the policy owner demonstrates in writing that the advisor is unwilling to provide a reasonable level of service despite repeated attempts by the policy owner over a 12-month period to obtain such service; under this circumstance, the advisor will be given the opportunity to help determine the actual level of service provided.
    - If the change is approved by the Company, then any subsequent chargebacks on that policy will be split (if necessary) based on the amount of First Year commission earned by each Producer of Record (past and present).
  - (ii) Deferred Annuities placed on and after
     January 1, 1987 An advisor other than the current
     Producer of Record provides service to the
     policyholder and obtains a request in writing from the

policyholder that the Company recognize the Servicing Advisor as the new Producer of Record. Any resulting change would take effect upon registration of the change in the Head Office records of the Company and would remain in effect for all future commissions, provided no future change of Producer of Record occurs.

(iii) RRIF - Same as Deferred Annuities (above).

**NOTE: "Producer of Record"** (which carries with it any commissions payable) should not be confused with **"Servicing Producer"**, **"Servicing Agent**", or **"Servicing Advisor"** (which identify the advisor servicing the policy but not necessarily receiving commissions).

All changes of Producer of Record are subject to the Company's approval. The Company reserves the right to decline such a change.

(e) Producer of record when a new coverage is added to an Individual Life, Living Benefits or Combination Insurance

This section applies to the following products: Performax Gold, InnoVision, Security UL, Limited Pay UL, Family Term, Business Term, Synergy, Lifecheque and LivingCare. The addition of a new coverage does not change the producer of record for any existing coverages. When a new coverage is added to an existing policy:

- Any commission payable on the new coverage will be payable to the advisor(s) who submits the signed application or change form from the policy owner. That advisor(s) will be the producer of record for the new coverage.
- Any commission payable on any existing insurance or rider coverages will continue to be payable to the current producer of record for those coverages.
- For Performax Gold policies, any Additional Payment commission for Deposit Option Insurance coverages will continue to be payable to the current producer of record for the applicable Deposit Option Insurance coverage.
- The producer of record for the existing policy does not change, therefore the following commission continues to be payable to the current producer of record for the 'policy':
  - First year and renewal deposit commission for a universal life policy (e.g. InnoVision, Security UL and Limited Pay UL);
  - First year and renewal Additional Payment commission for the Accumulation Account on a Performax Gold policy; and
  - First year and renewal commission for any policy and/or life fees on any policy.

- (f) Commissions may be subject to adjustment in certain replacement and other situations, in accordance with the Company's Commission Rules as set out herein and as may be published elsewhere from time to time.
- (g) The Commission, Override Credits and/or Recognition Credits respecting any policy not specified herein shall be as determined by the Company from time to time.
- (h) This Schedule of Commissions, Override Credits and Recognition Credits is subject to change at any time, in which event the Company will furnish the advisor with amendments to the Schedule or a new Schedule upon request. No changes shall affect commissions, Override Credits, or Recognition Credits on:
- any Individual Life, Living Benefits or Combination Insurance policies dated before the effective date of the change; or
- any Individual Annuity policies the applications for which were submitted to the company before the effective date of the change, except for Term Account, Registered Retirement Income Fund (RRIF) and the Flexible Retirement Annuity, where a new commission schedule can affect the in-force policies as well.

For Individual Life, Living Benefit and Combination Insurance, a new commission schedule can affect the commission payable on new coverages or riders added to in-force policies.

#### **Policy Replacement**

Advisors are expected to conserve policies whenever retention of policies is in the best interests of the policy owners. Advisors are responsible for ensuring that policy owners are fully informed regarding the terms and conditions for replacing existing life insurance with new insurance. A clear understanding of the policy will avoid potentially embarrassing situations.

Manulife Financial will not condone any form of systematic replacement of life insurance, be it internal or external replacement. Action will be taken in situations where abuse of this replacement philosophy takes place.

Manulife Financial has earned an enviable reputation for dealing fairly with consumers and advisors. Field and Head Office staff, and advisors, have an obligation to preserve this reputation.

Please note that commissions will be restricted when a new life insurance policy is replacing another one. This is necessary to recoup the original acquisition costs of the policy. For details, please check on Repsource > Insurance > New Business and Underwriting > Helpful Topics > Replacing a life insurance policy.

#### Replacement Regulations for the Canadian Division

The basic concept regarding any replacement is that an advisor should not induce, or attempt to induce, a policy owner to replace or effect some change in existing life or accident and sickness insurance, unless it appears that, due to a change in circumstances, an existing contract of life or accident and sickness insurance should be amended or changed to another contract of life or accident and sickness insurance.

It is the advisor's responsibility to ensure that the policy owner is fully informed regarding the terms and conditions for changing the existing life or accident and sickness insurance with the original insurer. If, after this information has been provided, the policy owner wishes to replace the existing life or accident and sickness insurance with new life or accident and sickness insurance, the advisor should proceed in accordance with replacement guidelines.

If replacement in any form is intended or has taken place, you are reminded to determine if the situation falls under the "Replacement" definition and requirements of your province, or of your Life Underwriters Association and, if so, to satisfy such requirements fully.

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